

# Class Charts Homework – Parent FAQs

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From September, all homework will be set via the Class Charts Homework function. Below are answers to some frequently asked questions to help you support your child.

## **1. What is Class Charts Homework?**

Class Charts Homework is a feature that allows teachers to post homework tasks online. Parents and students can see what has been set, when it is due, and any attached resources.

## **2. How do I access my child's homework on Class Charts?**

Log in to the Class Charts Parent App or website. Once logged in, select your child and click the 'Homework' tab to view all current and past tasks.

## **3. Do I need a new login to see homework?**

No. If you already use Class Charts to monitor behaviour or attendance, you can use the same account. If you are unsure of your login, please contact the school for your access code.

## **4. How often should I check the app?**

We recommend checking Class Charts at least twice a week to stay up to date with upcoming deadlines.

## **5. Will all subjects be using it?**

Yes. All home learning from all subjects will be posted through Class Charts from **September** onwards.

## **6. Can I get notifications when homework is set?**

Yes. Ensure that notifications are enabled in your Class Charts app settings so that you receive alerts.

## **7. What if my child can't access the homework or complete it?**

They should speak to their subject teacher as soon as possible. Support and extensions can be offered where appropriate. Students can also check home learning before school, at break time, lunchtime and afterschool in computer rooms throughout the school.

## **8. What do I do if I have technical issues?**

Please contact the school office or IT support team, and we will be happy to assist with login or app access problems.